Customer: FieldBuddy
Web Site: www.fieldbuddy.com
Country or Region: The Netherlands
Industry: Field Service Automation Solution

Partner: InterWeave Smart Solutions
Website: www.interweave.biz

Customer Profile

FieldBuddy offers an out-of-the-box configuration to support your service processes and to work with the data that is important for these processes: contracts, assets and locations, service requests and work orders, parts, activities, expenses and timesheets.

With FieldBuddy's point-and-click setup, the configuration can easily be adjusted to meet your business requirements: automate your service processes with workflow rules, edit page layouts, improve your data quality with validation rules, create custom reports, all of this is possible without the help of a programmer. Also, the entire configuration of FieldBuddy Mobile can be maintained and adjusted in the same easy way.

Vendor Profile

With offices in New York, Connecticut and Toronto, Integration Technologies, Inc. (ITI) developed "InterWeave®", a comprehensive SaaS integration platform with solutions that connect CRM, Financial Applications, Payment Solutions, POS Solutions and more — all in the Cloud. ITI's complete, configurable solutions.

There are a variety of InterWeave Smart Solutions available; from CRM, Financial, Payment Gateways, Integration Gateway, POS Solutions and more. Contact us at 203 274 5226, email sales@interweave.biz or visit our web site— www.interweave.biz.

InterWeave **SMART** Solutions deliver powerful yet easy-to-use configurable integration Solutions for our CRM customers, allowing seamless integration of data uni or bi-directional from their FieldBuddy Mobile Service Solution to Financial Applications, ACH/CC Payment Gateway's, and more..

"With complete Field Service Automation Monitoring and Management in the Customers FieldBuddy Solution combined with InterWeave's SaaS, Configurable Integration with their Financial System is what today's Customers expect. InterWeave Smart Solutions delivers much more than expected."

Bruce Magown, CEO, Integration Technologies, Inc.

FieldBuddy Features:

- **Mobile**: With FieldBuddy Mobile on a tablet or laptop the technician has all the necessary information within reach, always and everywhere and even when an internet connection is temporarily unavailable, the technician can continue due to the offline modus.
- **Easy Configuration:** FieldBuddy offers an out-of-the-box configuration to support your service processes and to work with the data that is important for these processes: contracts, assets and locations, service requests and work orders, parts, activities, expenses and timesheets.
- **Dispatch:** When it comes to solving a customer problem on site, maintaining an installation, executing a sales order or performing inspections or measurements: assigning the right technician at the right time to the right job is a key factor in optimizing your service process.
- **Connect:** FieldBuddy easily integrates with other systems with InterWeave. QuickBooks, Sage, etc.

InterWeave Features:

- **Invoices are** created from Opportunity and Work Order objects
- **Invoiceable Item objects** are used to create line items for invoices.
- **Invoices** are automatically created in QuickBooks at interval timings set by you.
- **FieldBuddy and QuickBooks** is a configurable Solution, one you can easily change, update, etc. at any time.
- **FieldBuddy easily integrates** with other systems with InterWeave: Peachtree, Sage, Microsoft Dynamics and others.
- **Integration** with your payroll processor is available; ADP, Paychex, Paylocity and more.
- **Premium Combined Server** option is now available for our FieldBuddy customers. Your InterWeave Solution running on your server —practically connectionless.